

EAJ TRADER PRIVACY POLICY

1. General provisions

EAJ Trader Limited (hereinafter referred to as “EAJ Trader”) highly appreciates the relationships with the existing and potential clients (hereinafter referred to as “Clients”) and visitors of the EAJ Trader Internet resources, and understands the importance of security and privacy of their personal data.

EAJ Trader operates in full compliance with the International Safe Harbour Privacy Principles and the applicable legislation of the Mwali jurisdiction, Comoros Union. This Privacy Policy is governed by and construed in accordance with the laws of the Comoros Union and the regulations of the Mwali International Services Authority (MISA).

We always pay due attention to the privacy protection of your personal data. Visitors of the EAJ Trader Internet resources can view most of the pages of our website, but the amount of the information that is being collected from the visitors does not exceed the volume of data that is normally collected at the work protocols of an average internet server. However, in order for us to provide you with the basic services, we may require some of your personal details. Any information received from you is used solely and exclusively for the purpose of improving the quality of our services and to make our services as well as the contents of the EAJ Trader Internet resources simpler and more comfortable to use.

This Privacy Policy is maintained to explain to the visitors of the site the main reasons and the ways that EAJ Trader collects, stores, protects and uses the personal details of its clients.

By accepting the terms and conditions of the Customer Agreement and/or using the services of EAJ Trader, the Client thereby gives their full consent to the collection, storage, protection and use of their personal data in accordance with this Privacy Policy.

In case of non-acceptance of this Privacy Policy, the use of the services of EAJ Trader must be terminated.

2. The Internet resources that are under this Privacy Policy

This Privacy Policy applies to all the Internet resources of EAJ Trader (websites, domains, as well as all subordinate objects that are owned or controlled, and/or managed by EAJ Trader) and does not apply to the websites of other (non-affiliated) companies connected with EAJ Trader via hypertext links.

EAJ Trader assumes that the user who accesses the EAJ Trader Internet resources:

- Uses the Internet resources of EAJ Trader on their own behalf and reliably provides personal data when required;
- Defines and controls the settings of the software that is used;
- Has the opportunity to get acquainted with this Privacy Policy by clicking on the hypertext link “Privacy Policy” from any page of the EAJ Trader Internet resources.

3. Rights of Clients concerning personal data

We guarantee to the Clients of EAJ Trader that we comply with the following rights:

- The right to obtain information about whether EAJ Trader keeps the Client’s information that allows

identifying their identity;

- The right to the removal of the personal data retained by EAJ Trader;
- The right to request specification or correction of their personal data retained by EAJ Trader;
- The right to manage the usage of their personal data. Any promotional materials that we send to you (e.g., mailshots or newsletters), would contain technological capacities that allow you to stop its subsequent distribution.
- The right to change preferences regarding the use of their personal data (e.g., subscription preferences).

The Client has the right to disclose their own personal information in any lawful way. We are not responsible for any actions of third parties who may gain access to the Client's personal data as a result of such disclosure or through illegal means.

4. Collection, storage, protection and use of personal data of Clients

Collection

We may collect the following personal data from Clients:

- Personal information stated by Client when completing electronic forms (e.g., account registration), messages, or online chat requests on EAJ Trader resources. This may include: name, date of birth, address, passport details, telephone, email, trading experience, etc.;
- Financial documents provided by Client to confirm the fact of transactions: certified payment orders, bank statements, copies of credit cards, etc.;
- Standard data from our web server when you access the EAJ Trader online resources (IP address, requested resource address, time, browser information, operating system type, referring page, etc.);
- Information received automatically through cookies.

Storage and protection

We take all necessary measures to protect personal data from unauthorized access, alteration, disclosure, or destruction. These include:

- Internal monitoring of collection, storage, and processing;
- Encryption and physical protection of data;
- Secure server infrastructure.

Access to your data is limited to employees, agents, partners, and associates of EAJ Trader as required to conduct business, including banking and credit relationships. EAJ Trader ensures compliance with this Privacy Policy by these parties.

EAJ Trader may disclose the personal data of Clients to regulatory and law enforcement authorities of the Comoros Union upon lawful request or court order.

Client identification and transaction data will be retained for a minimum of five (5) years in compliance with anti-money laundering (AML) regulations and regulatory obligations of the Mwali International Services Authority.

Use of personal data of Clients

EAJ Trader uses Clients' personal data in order to deliver high-quality products and services, ensure the effective performance of contractual obligations, and support the success of our business operations.

Personal data also allows us to maintain reliable communication with Clients, including the timely distribution of information such as company news, new product announcements, service updates, promotional campaigns, and special offers. We also use this data to provide client support across various service areas.

Additionally, we may use your personal data to identify you as a Client, expedite procedures related to the transfer and withdrawal of funds, and carry out internal marketing and market research activities.

Credit card information, where applicable, is used strictly for the purposes of payment processing and fraud prevention. This data is not used for any other purpose and is securely deleted once the transaction is complete.

Non-personal data (such as technical information or usage statistics) may be collected for analytical purposes to evaluate the efficiency of our Internet resources. This data helps us improve service delivery, streamline navigation, and enhance content quality.

5. Links to Internet resources of third parties

The EAJ Trader Internet Resources may contain links to Internet resources of non-affiliated companies.

When accessing these resources, you leave the EAJ Trader website. Please note we do not manage or control third-party websites or their privacy policies. Their policies may differ from ours.

We encourage reviewing third-party privacy policies before providing any personal information.

6. Statement regarding under age persons

EAJ Trader acknowledges the responsibility to protect information from underage users. We strongly recommend parents instruct their children not to share real names, addresses, or phone numbers online without adult consent.

EAJ Trader does not knowingly use information provided by children under 12 years of age.

Teenagers aged 13–17 are encouraged to review this Privacy Policy with parental consent and may contact us for clarification.

Persons under 18 are not permitted to use EAJ Trader's services without parental or guardian consent. We call on parents and guardians to prevent minors from accessing unsuitable websites and services.

7. Correspondence routine

All correspondence (postal mail, email, or comments on EAJ Trader materials) is treated as confidential and may only be published with written consent. Contact information will not be used for purposes other than responding to the original inquiry.

8. Final Provisions

This Privacy Policy is an open public document. The current edition is available on our site.

EAJ Trader reserves the right to amend this Privacy Policy and will notify users of changes via the website or by email. The latest update date will appear at the top of this page.

This Privacy Policy is governed by the laws of the Comoros Union and applicable regulations of the Mwali International Services Authority.

For comments or questions, please contact us.

Special Notice

This website uses Google Analytics, a web analysis service by Google Inc. ("Google"). Google Analytics uses "Cookies"—text files stored on your computer—to analyze your use of the website. Information generated by these cookies is generally sent to a Google server in the U.S. and stored there.

Google uses this information on our behalf to analyze your website usage, generate reports, and provide related services. Your IP address transmitted by your browser will not be merged with other Google data.

You can disable cookies in your browser, although it may affect site functionality. To opt out of Google Analytics data collection, you can install the browser add-on.

By using our services, you agree to the terms of this Privacy Policy.